



## Here are some tips on how to avoid the Internet scam known as Phishing.

- Phishing is the activity of defrauding an online account holder of financial information by posing as a legitimate company.
- There is a popular phishing email circulating, "Your Credit Union, (Bank or other institutional) account needs to be validated within 48 hours Click Here to start." Please note, Memorial Employees Federal Credit Union (nor other financial institutions) will never ask you to validate your account via email or text.
- If you receive an unexpected e-mail or text saying your account will be shut down unless you confirm or validate your account information, do not reply or click any links in the e-mail body.
- Before submitting financial information through a Web site, look for the "lock" icon on the browser's status bar. It means your information is secure during transmission.
- If you are uncertain about the information, contact the company through an address or telephone number you know to be genuine.
- If you unknowingly supplied personal or financial information, contact your credit union, bank or credit card company immediately at (954) 265-5862.
- Suspicious e-mails can be forwarded to [uce@ftc.gov](mailto:uce@ftc.gov), and complaints should be filed with the state attorney general's office or through the FTC at [www.ftc.gov](http://www.ftc.gov).

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24-hour automated bank by phone 800.544.0943